



PA PQC Virtual Learning Session
Wednesday, April 17
11:00 a.m. to 12:00 p.m. ET
Virtual

Zoom link will be sent to the email address you provided during registration

Learning Objective:

- Describe a systematic approach to building quality improvement cycles for implementing PA PQC initiatives.
- Discuss approaches for managing quality improvement change in healthcare teams for PA PQC initiatives.

Agenda:

11:00 a.m. to 11:05 a.m. – **Welcome** – Sara Nelis, RN, Project Manager, Jewish Healthcare Foundation

11:05 a.m. to 11:45 a.m. – **Quality Improvement & Change Management** – Jennifer Condel, SCT(ASCP)MT, Manager of Lean Healthcare Strategy and Implementation, Jewish Healthcare Foundation

11:45 a.m. to 11:55 a.m. – **Q&A** – Facilitated by Jennifer Condel, SCT(ASCP)MT

11:55 a.m. to 12:00 p.m. – **Wrap-up & Next Steps** – Sara Nelis, RN