

# SDOH Screening & Response in Perinatal Care: Reflections from the Field

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Blair County Convention Center, Altoona, PA



No disclosures



# Jasmine's story

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Jasmine is a 27-year-old G2P0101 who presents for her initial prenatal visit at 14 weeks gestation.






She has a history of a prior spontaneous preterm birth at 36 weeks.

Her pregnancy is additionally complicated by obesity with a BMI of 35, depression, and anxiety.





### PATIENT SNAPSHOT

-  27-year-old
-  G2P0101
-  14 weeks gestation
-  Mother to a 6-year-old son
-  Currently staying with her cousin

### OBSTETRIC & MEDICAL HISTORY



G2P0101



History of preterm birth after spontaneous labor at 36 weeks



Obesity (BMI 35)



History of depression and anxiety

### SOCIAL & LIFE CONTEXT



History of intimate partner violence with current FOB; they are not living together



Housing instability – staying with cousin, uncertain how long



Temporary jobs with unpredictable hours and income



No reliable transportation – relies on public transit

### IMPACT ON CARE & WELL-BEING



Late to appointments due to transportation barriers



Missed prior appointments due to work and transportation



Food insecurity – sometimes skips meals so her son can eat



Feels overwhelmed, worried about housing, providing for her son, and this pregnancy

## **Outline**

1. What are SDOH / HRSNs?
2. The perinatal context
3. Intimate Partner Violence Screening & Response in Perinatal care - lessons from the ground
4. Reimagining perinatal support moving forward





A word cloud of social determinants of health. The words are arranged in a roughly circular pattern, with 'Housing instability' and 'Financial insecurity' being the largest and most central. Other prominent words include 'Transportation barriers', 'Childcare needs', and 'Intimate partner violence'. The colors of the words vary, including shades of green, blue, purple, and orange.

Childcare needs  
Intimate partner violence  
Safety concerns  
Employment instability  
Food insecurity  
Housing instability  
Missed healthcare appointments  
Financial insecurity  
Social support needs  
Unpredictable work schedule  
Transportation barriers  
Barriers to healthcare access  
Single parenting stress  
Risk of homelessness

# Social Determinants of Health (SDOH)

*“The conditions in which people are born, grow, live, work and age” - WHO*

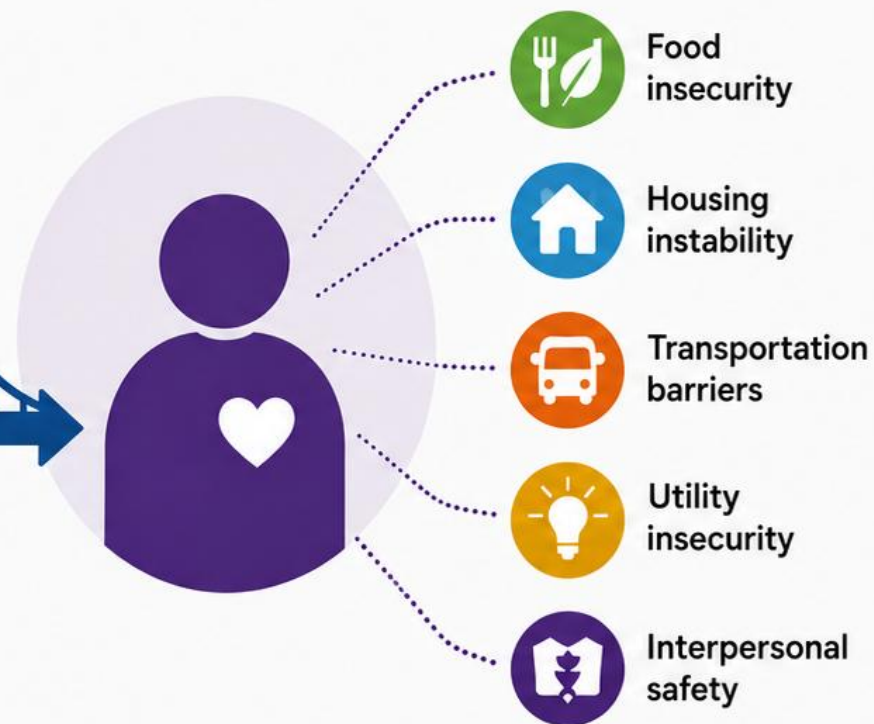
Population/Community level



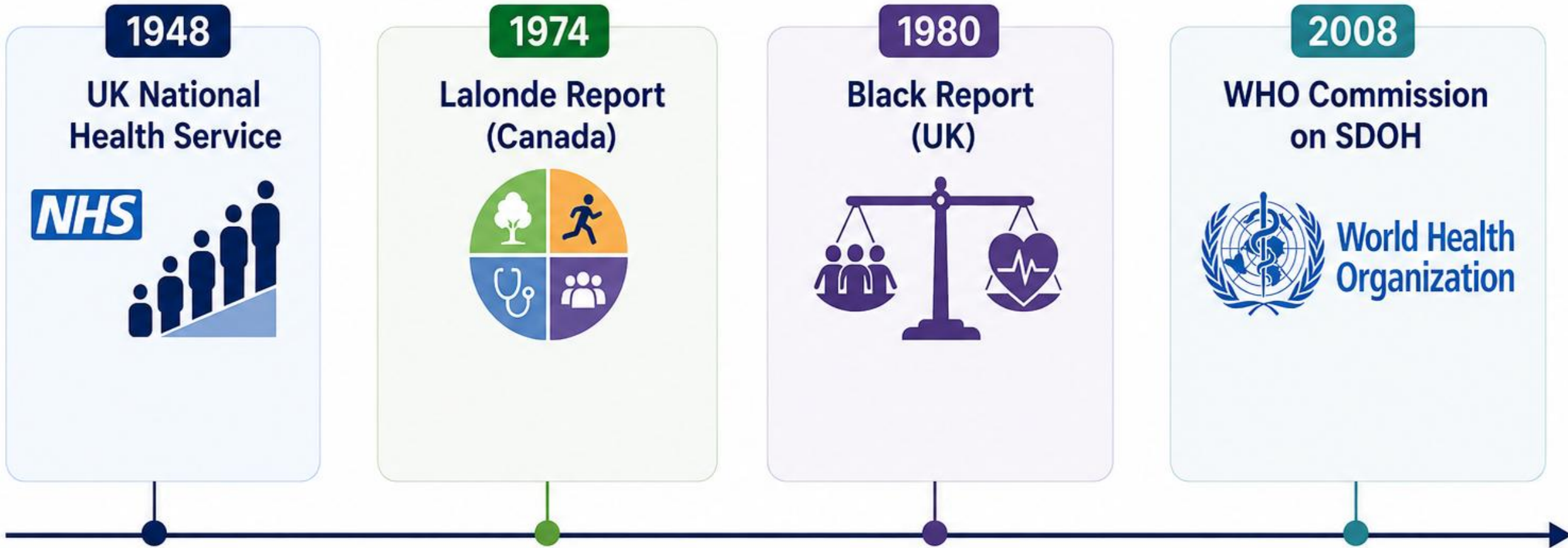
# Health-Related Social Needs (HRSNs)

Individual-level actionable needs presenting in healthcare settings

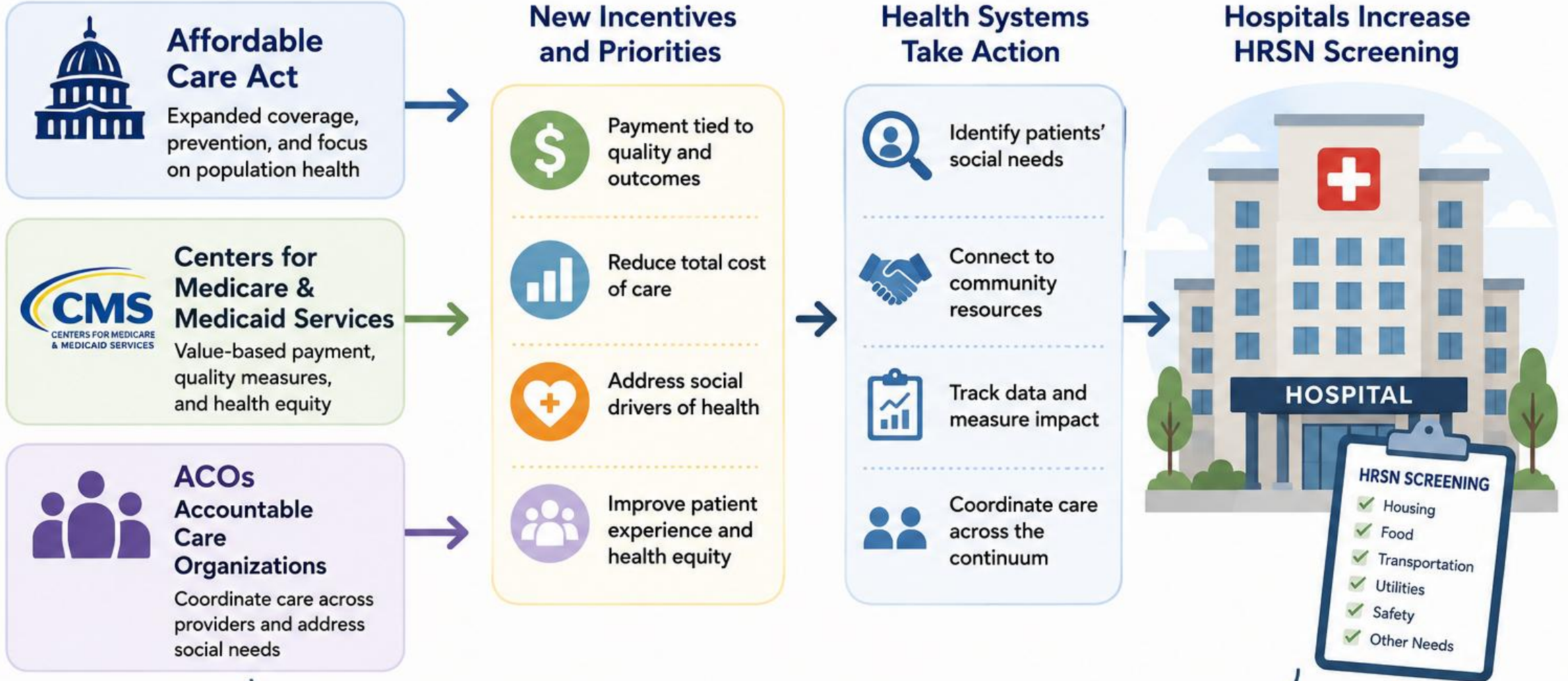
Individual level



# Milestones that shaped modern SDOH framework








# From Policy to Practice: How National Initiatives Led to More HRSN Screening in Hospitals



# AHC-HRSN Screening Tool

## ORIGINAL TOOL: 5 CORE DOMAINS (10 QUESTIONS)

 <p><b>HOUSING INSTABILITY</b></p> <p><b>2</b> QUESTIONS</p>	<p>1. <b>Housing situation</b>          “What is your housing situation today?”          • I have housing • I do not have housing • I am worried about losing housing</p> <p>2. <b>Problems with housing</b>          “Think about the place you live. Do you have problems with any of the following?”          • Pests • Mold • Lead paint • Lack of heat • Oven/stove not working          • Smoke detectors missing • Water leaks • None of the above</p>
 <p><b>FOOD INSECURITY</b></p> <p><b>2</b> QUESTIONS</p>	<p>1. “Within the past 12 months, you worried that your food would run out before you got money to buy more.”</p> <p>2. “Within the past 12 months, the food you bought just didn’t last and you didn’t have money to get more.”</p>
 <p><b>TRANSPORTATION PROBLEMS</b></p> <p><b>1</b> QUESTION</p>	<p>1. “In the past 12 months, has lack of transportation kept you from medical appointments, meetings, work, or getting things needed for daily living?”</p>
 <p><b>UTILITY HELP NEEDS</b></p> <p><b>1</b> QUESTION</p>	<p>1. “In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?”</p>
 <p><b>INTERPERSONAL SAFETY</b></p> <p><b>4</b> QUESTIONS</p>	<p>1. “How often does anyone, including family and friends, physically hurt you?”</p> <p>2. “How often does anyone insult or talk down to you?”</p> <p>3. “How often does anyone threaten you with harm?”</p> <p>4. “How often does anyone scream or curse at you?”</p>

**TOTAL: 10 QUESTIONS**

- 8 supplemental domains**
- Financial strain
  - Employment
  - Family and community support
  - Education
  - Physical activity
  - Substance use
  - Mental health
  - Disabilities

# Even validated screening tools can introduce bias

1



## Not all patients agree to screening

- Females > males, older > younger [Llamocca 2024]
- lower screening rates in Latino patients [Torres 2023]

2



## Disclosure vary based on:

- Trust, language, stigma, fear of CPS involvement, prior experiences with healthcare systems
  - *“Nowadays, CPS likes to get involved in everything and anything. So that would scare me because I don’t want them to be like, ‘Oh, you’re not able to be a right guardian for your kids, so we’re going to take them out.’ You really can’t take a chance like that”* [Brown 2024]
- Asian patients are least likely to report any HRSN [Llamocca 2024]

3



## There may also be biased in who gets offered resources

- Black patients were less likely to have documented offers of assistance but more likely to have documented assistance requests
- Older more likely to have documented offers of assistance [Llamocca 2025]

4



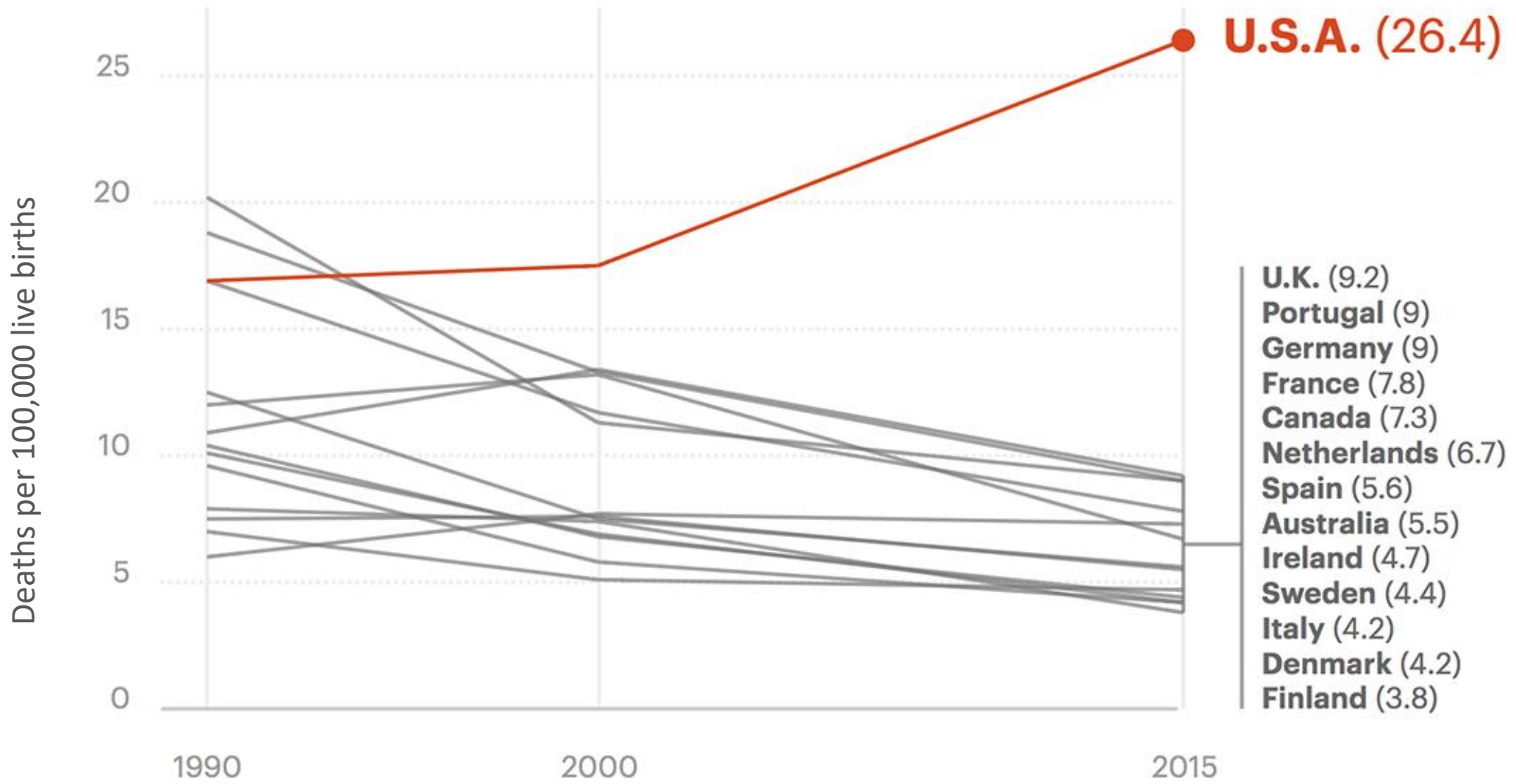
## Screening does not = improved health outcomes

- Effective response systems and community resources are essential
- Screening should be tailored to the specific patient population and available local resources

## Why Social Determinants of Health (SDOH) Matter in Pregnancy & Postpartum



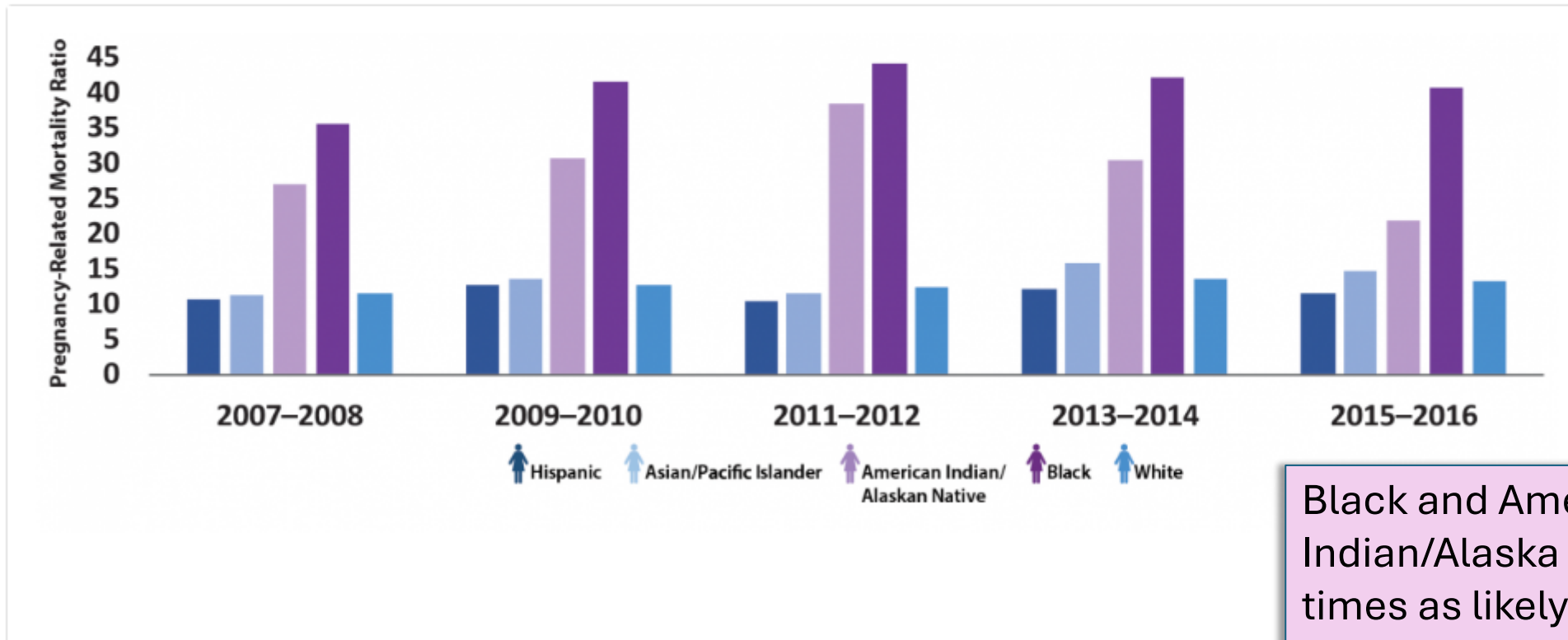
## Maternal Mortality Is Rising in the U.S. As It Declines Elsewhere



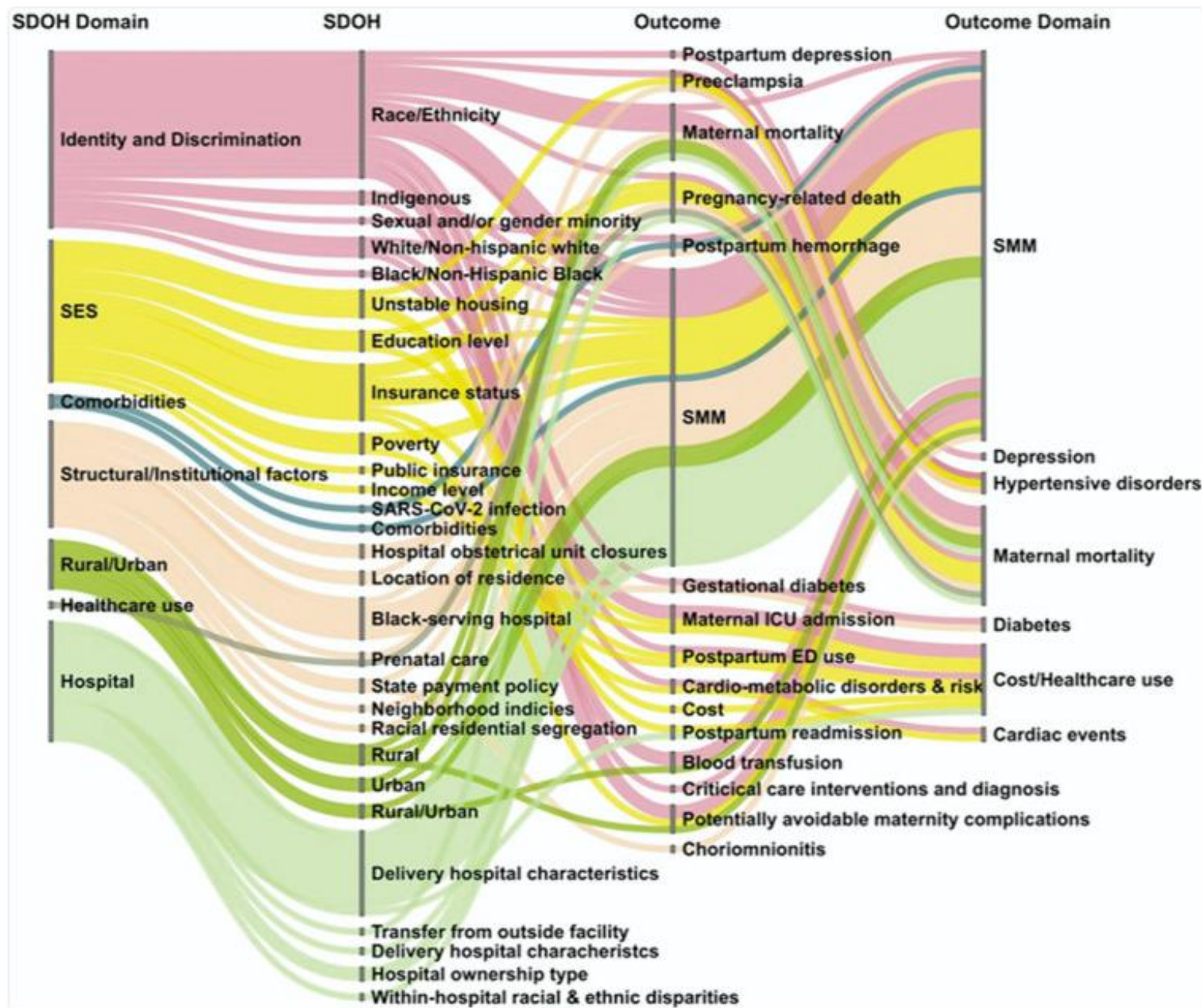
"Global, regional, and national levels of maternal mortality, 1990–2015: a systematic analysis for the Global Burden of Disease Study 2015," *The Lancet*. Only data for 1990, 2000 and 2015 was made available in the journal.

Source: *The Lancet*

Data confirms significantly higher pregnancy-related mortality ratios among Black and American Indian/Alaskan Native women. These gaps did not change over time.



Black and American Indian/Alaska Native are 2-3 times as likely to die from a pregnancy-related cause than white women



# Intimate partner violence during pregnancy

was connected to:

- Delaying or not getting prenatal care
- Depression
- Smoking, alcohol, and substance use
- Low infant birth weight



## 1 in 20

women experienced emotional, physical, and/or sexual violence during their pregnancy\*

\*survey in 9 U.S. jurisdictions of women who had a live birth



VetoViolence®

Preventing violence during pregnancy supports maternal and infant health.



# Prenatal Psychosocial Stressors and Blood Pressure Across 4 Years Postpartum



Associations diminished after the first year postpartum. Pardo N, et al. *Hypertension*. 2025;82(5):849–858.

## Why Social Determinants of Health (SDOH) Matter in Pregnancy & Postpartum



- The U.S. has the highest maternal mortality rate among developed nations



- Social conditions directly shape perinatal outcomes



- Certain risks increase during pregnancy and postpartum



- Pregnancy and postpartum are periods of heightened vulnerability

## Why Perinatal Care Is a Unique Opportunity to Address SDOH



- Expanded healthcare coverage



- High patient engagement and motivation



- Existing support infrastructure already embedded in perinatal care



- Opportunity for early intervention with multigenerational impact



# Current Landscape on Maternal Health and SDOH/HRSN

Federal Efforts to Improve Maternal Health Outcomes and Address Social Determinants of Health



## Federal Agencies Driving Maternal Health Initiatives



### HHS

(U.S. Department of Health and Human Services)

prioritizes maternal mortality reduction and health equity.



### HRSA

Health Resources and Services Administration

funds maternal health programs, workforce development, rural maternal health initiatives, and community-based care models.



### CDC

Centers for Disease Control and Prevention

supports maternal mortality review committees (MMRCs) and surveillance of pregnancy-related deaths.



## CMS & Medicaid Policy Changes



CMS (Centers for Medicare & Medicaid Services) increasingly supports addressing Health-Related Social Needs (HRSNs) through Medicaid.

### 2021 CMS Guidance Expanded Allowable Services such as:



Housing-related supports



Non-emergency transportation



Home-delivered meals



Care coordination and community support services



### 2023 CMS HRSN Framework

- Clarified pathways for states to provide HRSN services through Medicaid and CHIP
- Encouraged “whole-person care” approaches



### 12-Month Postpartum Medicaid Coverage Expansion

- Adopted by most states
- Aims to improve continuity of postpartum care and reduce maternal morbidity/mortality

# Ongoing Challenges in Perinatal HRSN Screening



Many HRSN tools are not tailored to pregnancy/postpartum needs



Positive screens often do not lead to meaningful support or follow-up



Providers may not know available resources or referral workflows



Disclosure is shaped by trust, language, stigma, and fear of CPS involvement



Standardized tools may oversimplify complex social realities and introduce bias



Response systems often depend on the knowledge of a single social worker



**Key question:**

.....

Not just “Should we screen?” — but  
“How do we build systems that truly respond?”



# What Has Worked in HRSN Screening in Pregnancy and Postpartum?



1. Screening Must Be Paired with a Response System



2. Ongoing Support Works Better Than Screening Alone



3. Warm Handoffs Improve Connection to Resources



4. Integrated Healthcare-Community Partnerships Are Essential



5. Digital or Short-Form Tools Improve Feasibility



6. Patients Support Screening When It Feels Routine, Respectful, and Helpful



7. Staff Need Clear Workflows, Training, and Resources



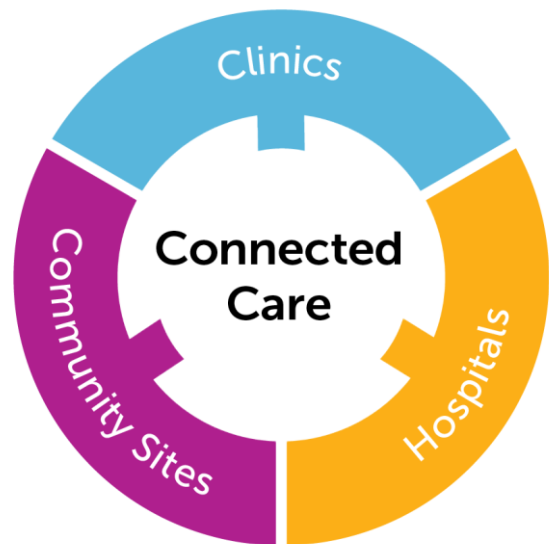
8. Tailor to the Perinatal Period



**Bottom Line:** The literature supports screening only when it is embedded in a system that can respond.



# Jefferson Center for Connected Care



## Jefferson Connected Care Services (CCS)

- Enhanced HRSN screening with follow-up questions
- Conducted by trained patient navigators
- Real-time support and resource connection
- Centralized referral specialists familiar with regional resources
- Longitudinal follow-up to ensure successful connection to services



## IPV sits at the intersection of multiple social and structural stressors



These stressors can both increase risk and make it harder to seek help.

**1 in 4 women** in the U.S. experience severe IPV in their lifetime

IPV often starts or **escalates in pregnancy** and postpartum

Philadelphia has one of the highest reported rates of **perinatal IPV 8.9%**

**Black birthing persons 4x more** than their White counterparts (11.4% vs 3.1%)

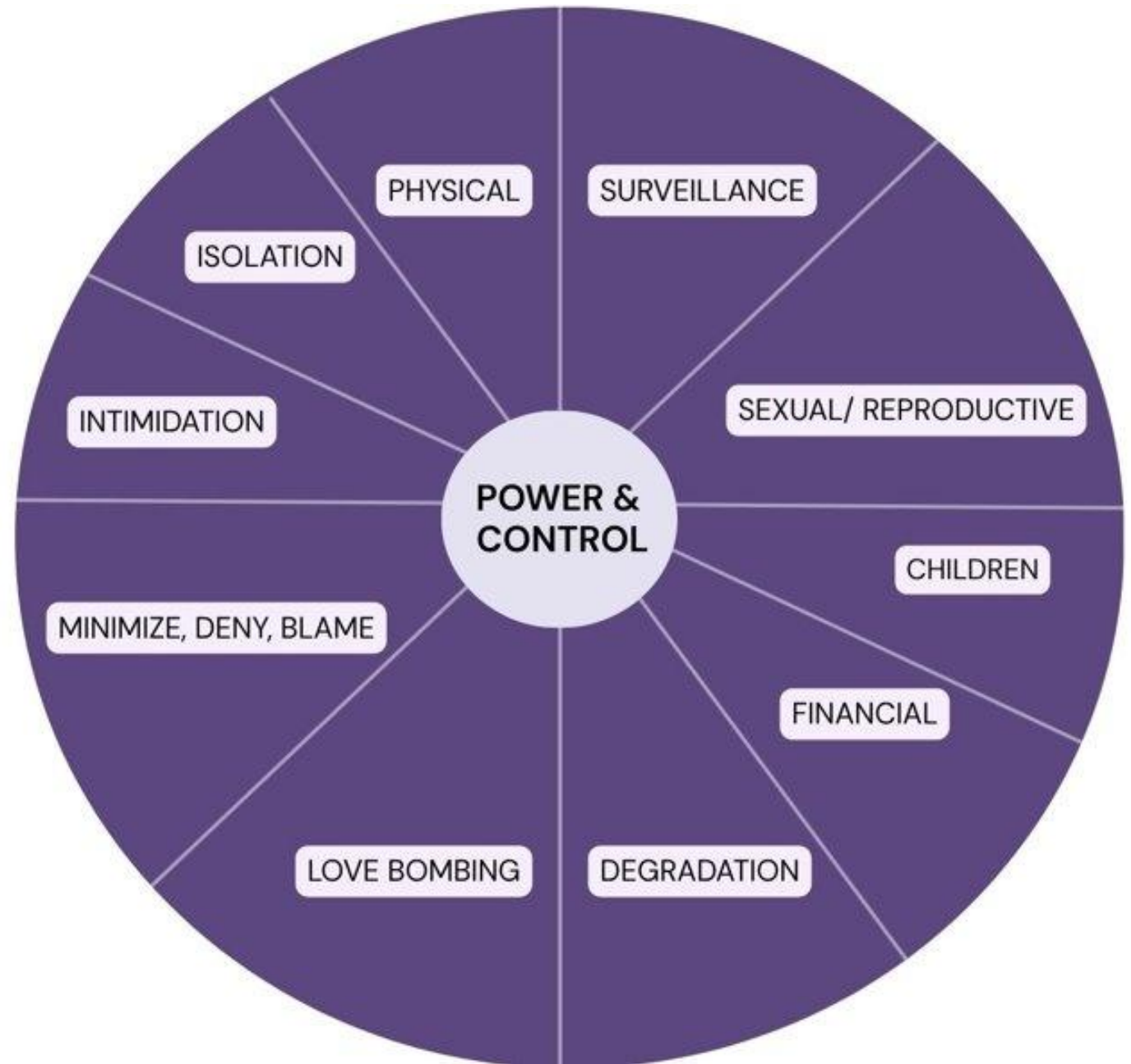
**Homicide is a leading cause of maternal mortality in the U.S.** most often perpetrated by an intimate partner.

# Understanding IPV: Power & Control

IPV: A **pattern** of coercive behavior used by one person to gain **power and control** over another in a relationship

Pregnancy can escalate domestic abuse as:

- Abusers feel threatened by the shift in priorities
- Pregnancy challenges isolation



# Barriers to leaving

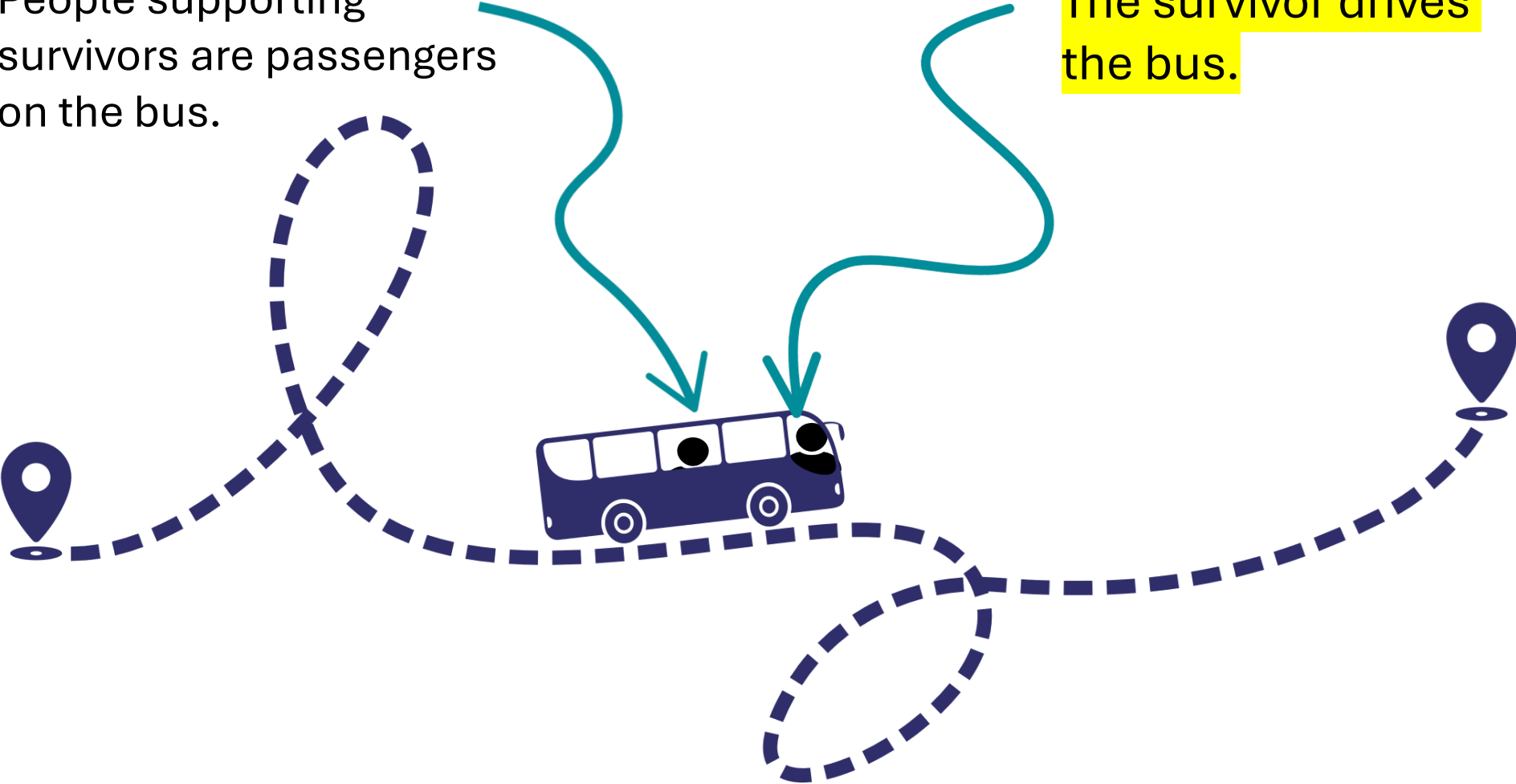
- **Leaving is the most dangerous time for survivors.**
- Leaving does not always end the abuse.
- Abusers can be a source of both love and harm.
- Survivors may not realize they are being abused or may blame themselves for the violence.
- "Betrayal blindness"
- Intermittent reinforcement
- Isolation from social supports
- Children/Pets
- Economic Realities

**On average, it takes a survivor 7-10 times to leave an abusive relationship for good.**

# The Empowerment Model

People supporting survivors are passengers on the bus.

The survivor drives the bus.



# Role of the provider- ACT

1. ASK THE QUESTIONS

2. CONNECT ON AN EMOTIONAL LEVEL

3. TRANSITION THEM TO EXPERT CARE

Because of IPV dynamics, especially **isolation and surveillance**, providers and clinic staff have a unique opportunity for intervention, harm reduction, and connecting patients with safety planning

**Integrating  
Intimate Partner  
Violence  
Screening and Response  
into Prenatal care:**

**A Survivor-Centered  
Workflow-Integrated  
Community-Partnered  
Pilot**

6/2025-6/2026



**Lutheran  
Settlement  
House**



**WOMEN IN TRANSITION**

**SKMC Dean's Jump-Start Pilot Grant  
Philadelphia Maternal and Infant Health  
Mini-Grant**

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## PILOT PROJECT AIMS:

1. Assess current practices and provider readiness
2. Develop and implement a tailored IPV screening protocol
3. Pilot and iteratively refine the workflow
4. Evaluate using RE-AIM (acceptability, uptake, scalability)

# WHERE WE STARTED:

Inconsistent Screening  
SDOH (not IPV-specific)      Reactive Care  
Provider-Dependent      Triage / ED / L&D  
**Crisis-Driven**      Identification  
Limited Follow-Up      Social Work Referral  
No Longitudinal Support      Recurrent  
Minimal Safety Planning      Presentations  
Minimal Community Linkage

# WHAT WE FOUND:

## Evidence



- Limited data in prenatal care
- Repeated screening ↑ disclosure (ACOG)
- Trauma-informed care



## Clinic Barriers



- Low provider comfort/knowledge
- Unclear resources
- Time + unclear ownership
- Weak community linkage
- No warm handoffs



## Design Goals



- Workflow-integrated
- Low burden, high reach
- Timely, low-barrier access to advocacy and support
- Longitudinal support

# WHAT WE BUILT:

## 1. Training



- Clinic-wide IPV education
- Trauma-informed care in pregnancy

## 2. Automated Screening



- MyChart-based automated screening per trimester and postpartum
- In-clinic completion if not done prior

## 3. Response Pathway



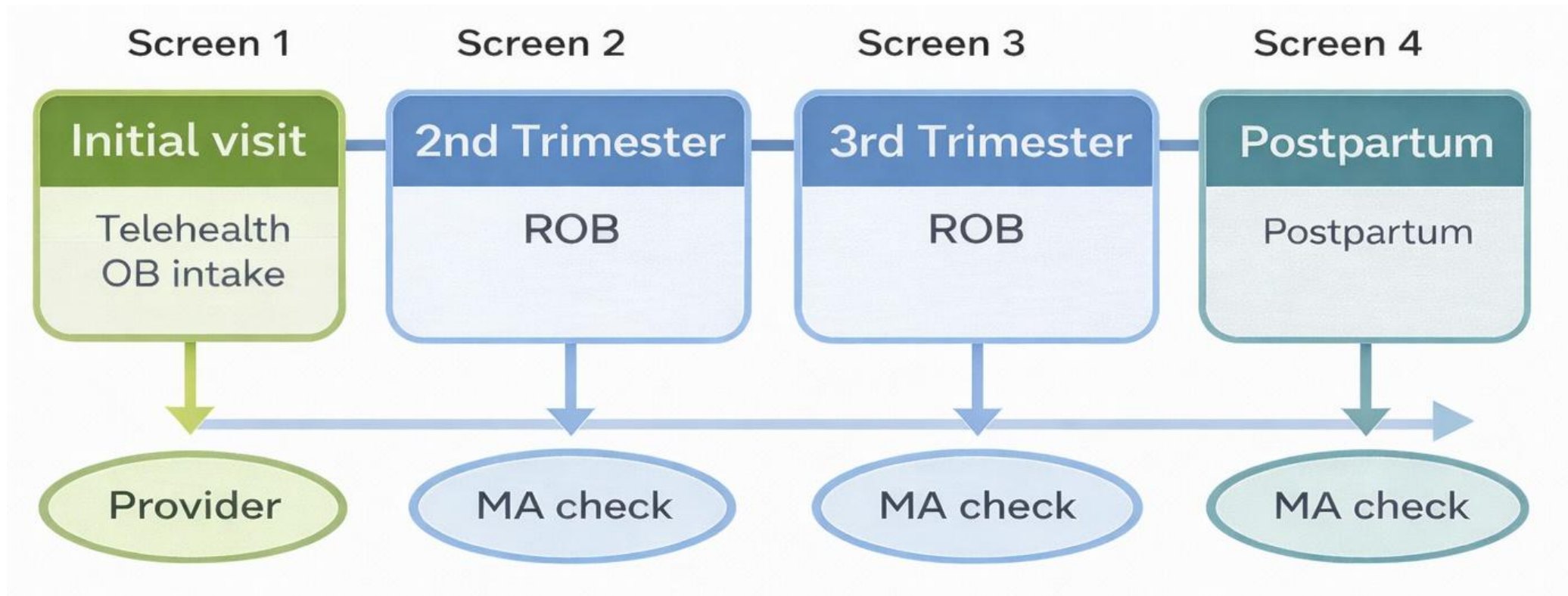
- Automated alerts to social work for positive screens
- Standardized provider workflow (OPA with dot phrase-guided evaluation)
- Confidential documentation via Problem List

## 4. Community Integration



- Embedded referral in EPIC
- Warm handoffs
- LSH outreach to patients
- Longitudinal IPV support

# SCREENING WORKFLOW:



### PreCheck-In



### Routine Safety Checkup Questionnaire

For an upcoming appointment with Fan Lee, MD on 1/5/2026

**These answers are confidential**

You can't save your progress, and you won't be able to view your answers after you submit them.

In the last year, has your partner/ex-partner insulted or talked down to you? Screamed or cursed at you?

Yes No

In the last year, have you been kicked, hit, slapped, or physically hurt by partner/ex-partner?

Yes No

In the last year, have you been afraid of your partner/ex-partner?

Yes No

In the last year, has your partner forced you to do sexual acts that you are not comfortable with?

Yes No

Would you like to speak with someone about your answers to any of those questions?

Yes No

Continue



We are here for you.  
Someone from our clinic team will reach out within 5-7 business days.

For immediate confidential support call **Philadelphia Domestic Violence Hotline: 1-866-723-3014 (24/7)**  
Please call 911 if emergency

You can also visit local advocacy agencies during walk-in hours of 10AM-4PM:  
Lutheran Settlement House: 1340 Frankford Avenue 215-426-8610  
Congreso de Latinos: 216 W Somerset Avenue 215-763-8870  
Women in Transition: 718 Arch Street, Suite 401N 215-564-5301

This questionnaire has not yet been submitted. Please click Continue to submit.

Cancel

### PreCheck-In



### Routine Safety Checkup Questionnaire

For an upcoming appointment with Fan Lee, MD on 1/5/2026

**These answers are confidential**

You can't save your progress, and you won't be able to view your answers after you submit them.

Submit your responses. Or, review first and then submit.

Responses

Submit Back

Rooming

STATUS

IPV

Time taken: 3/9/2026 0947 More  Show Row Inf  Show Last Filed Value  Show Details

**Intimate Partner Violence (IPV) Screening**

In the last year, has your partner/ex-partner insulted or talked down to you? Screamed or cursed at you?  
 No  taken 2 weeks ago

Yes  No

In the last year, have you been kicked, hit, slapped, or physically hurt by partner/ex-partner?  
 No  taken 2 weeks ago

Yes  No

In the last year, have you been afraid of your partner/ex-partner?  
 No  taken 2 weeks ago

Yes  No

In the last year, has your partner forced you to do sexual acts that you are not comfortable with?  
 No  taken 2 weeks ago

Yes  No

Would you like to speak with someone about your answers to any of those questions?  
 No  taken 2 weeks ago

**Intake**  
 Reason for Visit  
 Vital Signs  
 Home Vital Signs (RPM)  
 Travel Screening !

**Questionnaires**  
 Add/Answer QNRs  
 Review QNRs

**Data Entry**  
 PHQ-2  
 HRSN/SDOH Screening  
 POCT Results  
 Edinburgh Post-Natal  
 OB Probe Number  
 IPV

**Care Everywhere**  
 Manage Outside Info  
 Review Outside Info

1

✓ = Screening completed nothing to do

Rooming

STATUS

Questionnaire Assignment

**Encounter Questionnaires**

Send Questionnaires Link

**Ebony V Screen-Hill V**

**E** Edit contact info Communication preferences

**Patient**  
 Mobile Phone 267-972-3108 Email ebonyscreen1@gmail.com

Send Link Via Text No text has been sent

Send Link Via Email No email has been sent

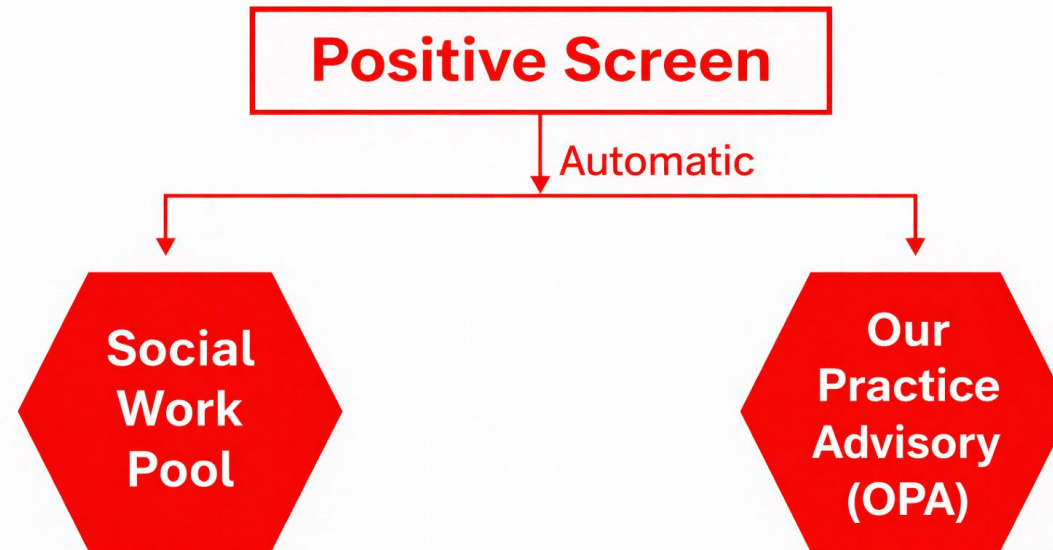
9

Per patient preference

Select Tablet

Review Questionnaires

# RESPONSE WORKFLOW:



## Social Work:

- Follow-up within 7 days
- Warm handoff to LSH if accepted
- Arrange provider continuity
- Ongoing support and check-ins



## Providers:

- Add “At risk for IPV” Problem List
- .IPVSCREEN – guided safety assessment
- Offers referral to LSH
- Initiates IPV-specific birth planning (.IPVPREGNANCY)

## OurPractice Advisory - Zztest, LMTWO

Previous attachment

### Critical (1)

#### ⚠ At risk for intimate partner abuse: Please review alert!

In the last year, has your partner/ex-partner insulted or talked down to you? Screamed or cursed at you? : Yes (01/13/26 1649 : Physician Family Medicine, MD)

In the last year, have you been kicked, hit, slapped, or physically hurt by partner/ex-partner?: Yes (01/13/26 1649 : Physician Family Medicine, MD)

In the last year, have you been afraid of your partner/ex-partner?: Yes (01/13/26 1649 : Physician Family Medicine, MD)

In the last year, has your partner forced you to do sexual acts that you are not comfortable with?: Yes (01/13/26 1649 : Physician Family Medicine, MD)

Would you like to speak with someone about your answers to any of those questions? : Yes (01/13/26 1649 : Physician Family Medicine, MD)

**PLEASE NOTE:** This patient has self-identified as at risk for intimate partner abuse. After you click on the "Accept" button below, "At risk for intimate partner abuse" will be added to the problem list if not already on it. Please open the problem and add ".IPVSCREENING" in the Overview section.

#### ⊕ Add Problem

At risk for intimate partner abuse [Edit Details](#)

#### ⏮ Acknowledge and continue

Acknowledge for this encounter  Acknowledge for 6 months

#### 🔄 Defer to Storyboard to address later

[View Automatically Applied Actions](#)

✔ Accept (1)

Problem List

Previous attachment

Search	Name	Description
☆	IPVBPAEXT	
☆	IPVHX	Social Drivers of Health - Intimate Partner Violence
☆	IPVSCREENING	Positive IP screen. Follow-up completed privately. Patient {confi...
☆	IPVSDH	Social Drivers of Health - Intimate Partner Violence
☆	IPVSDOH	Social Drivers of Health - Intimate Partner Violence

Problem List

Search for problem  [+ Add](#) [DxReference](#) Show:  Past Problems

Verified in MyJeffersonHealth

Diagnosis

Active Problems

At risk for intimate partner abuse [△](#) [✕](#) [+](#) [⤴](#)

[Details](#)

Chronic:  Code: Z91.89 Priority:  Unprioritized Noted: 1/13/2026 Share w/ Pt:

Overview

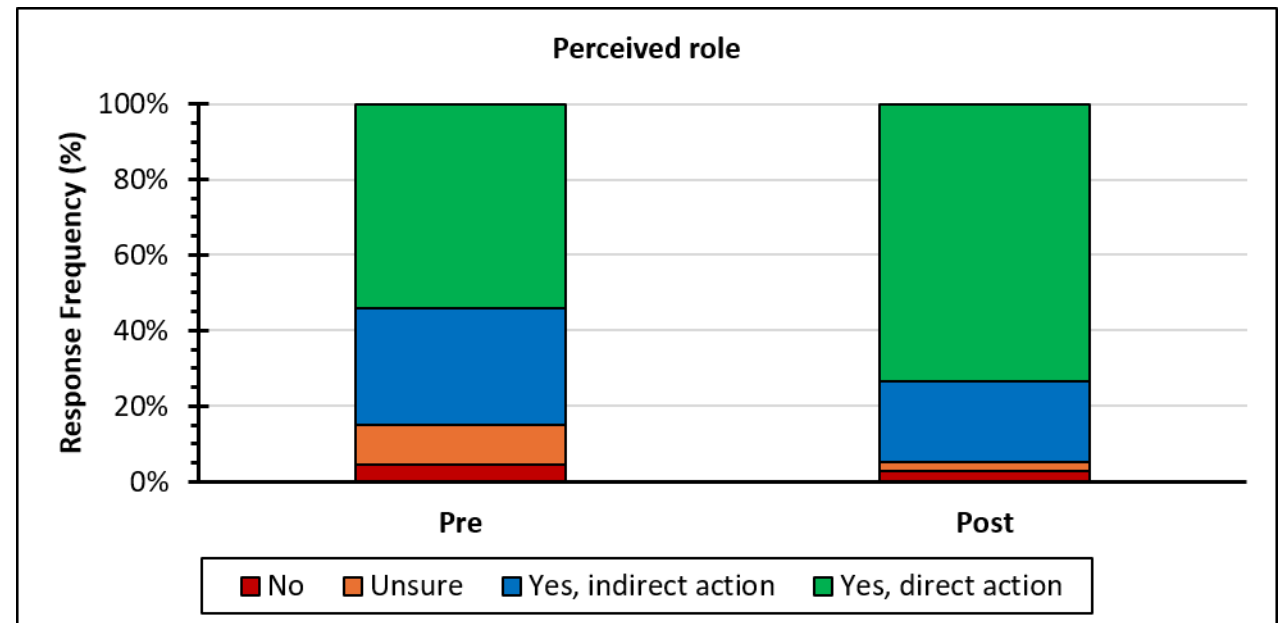
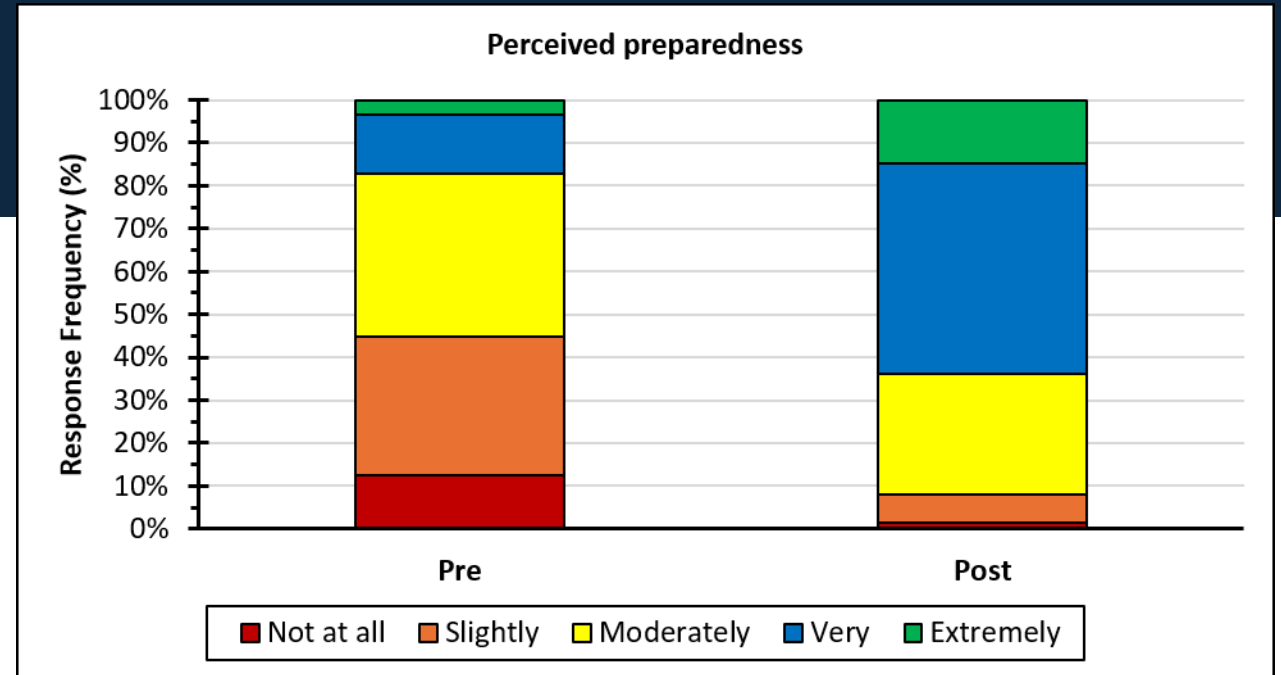
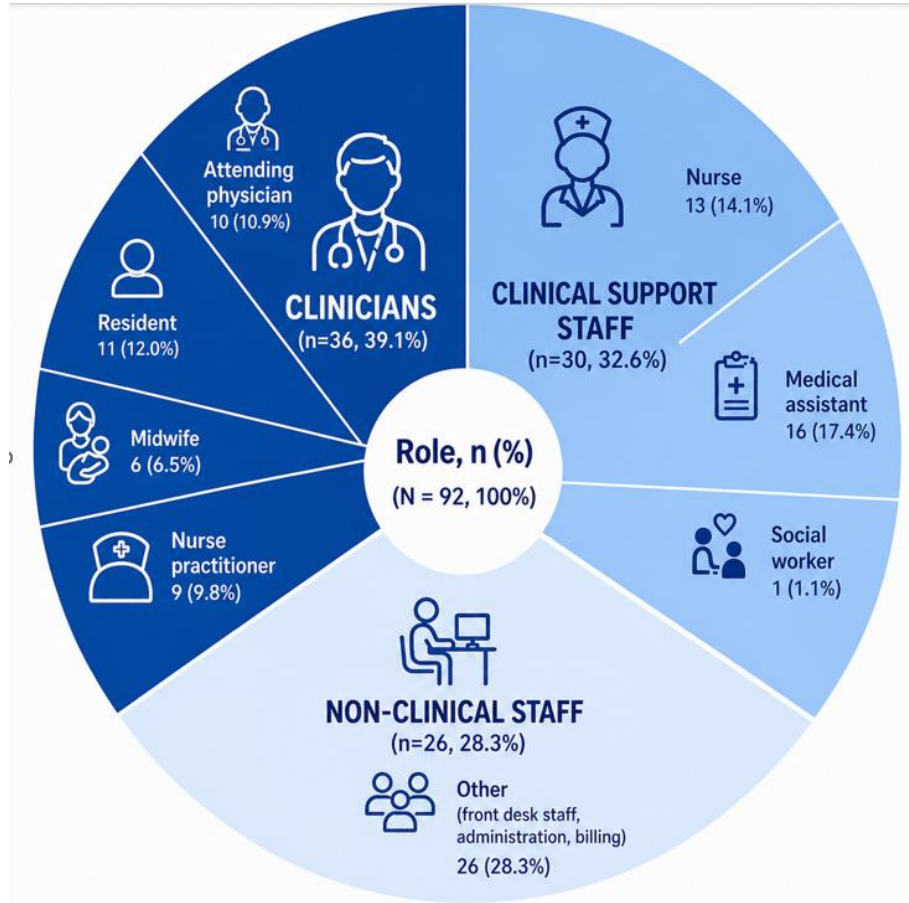
Positive IP screen. Follow-up completed privately.  
Patient  IPV and is   
Resources: Phila DV Hotline 1-866-723-3014; LSH DV Program 215-426-8610 ext. 1282.  
Referral to advocacy:   
Interpreter used:

✔ Accept ✕ Cancel

[Create Current Assessment & Plan Note](#)

✔ Mark as Reviewed **Never Reviewed** [Problem List Activity](#)

# PRELIMINARY RESULTS



# Preliminary Screening Results (First 12 Weeks)

**1123**

Patients Screened

**77%**

Eligible Patients Screened

**79%**

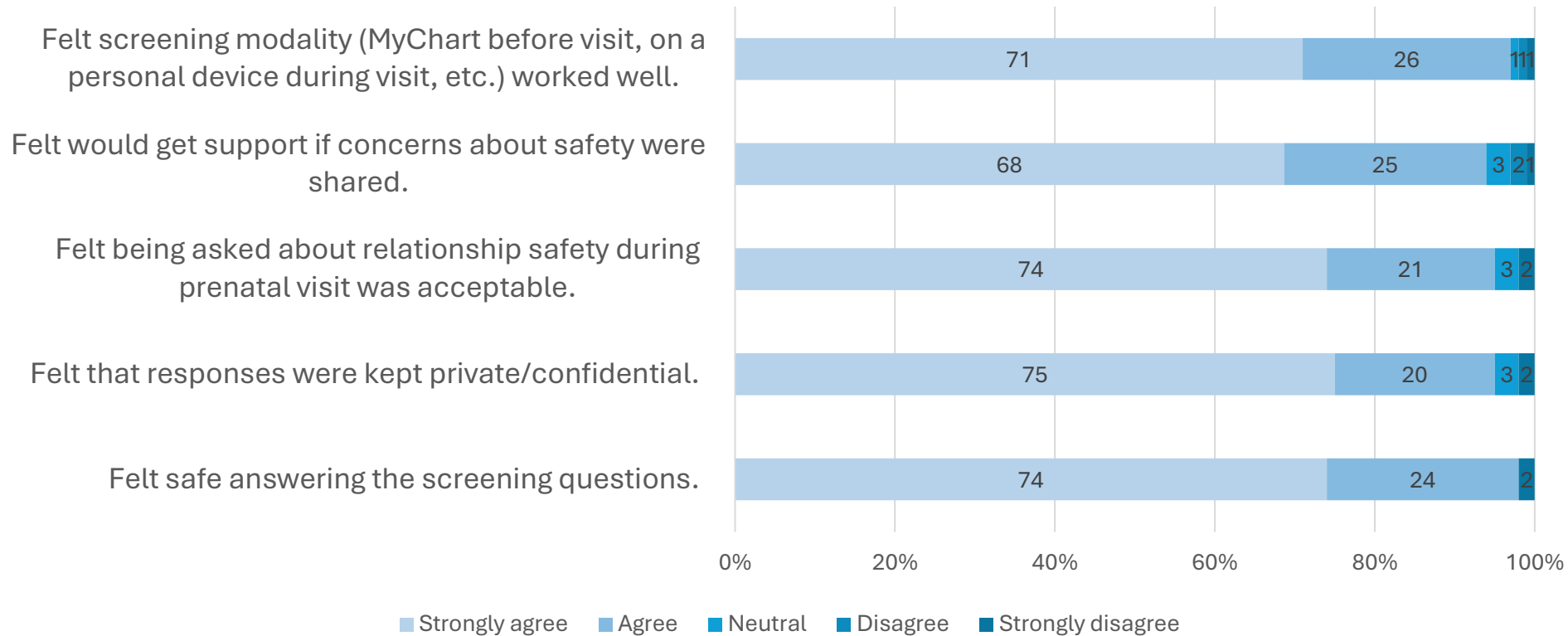
Completed via **MyChart**



*High screening uptake with meaningful connection to community support.*

# PATIENT SATISFACTION

## Patient Perceptions of Intimate Partner Violence Screening



Demographics (N=100)	n(%)
<b>Age</b>	
18-24	18
25-34	54
35-44	28
<b>Race/Ethnicity</b>	
White	42
Black or African American	34
Hispanic or Latino	15
Asian	7
Bi-racial	2
<b>Primary Language</b>	
English	98
French	2
<b>Route of Screening</b>	
MyChart	80
In-person during visit	14
Private device during visit	6

### Main Themes from open response:

- Patients felt **comfortable** completing screening
- Appreciated being **asked about safety**
- Questions were **clear and appropriate**
- Valued ability to complete screening **privately** (without partner present)
- **Some patients who screened negative still wanted in-person discussion**

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## PILOT PROJECT AIMS:

1. Assess current practices and provider readiness
2. Develop and implement a tailored IPV screening protocol
- 3. Pilot and iteratively refine the workflow**
4. Evaluate using RE-AIM (acceptability, uptake, scalability)



**We are screening.  
We have a response.  
We have community partnerships.**

**We are screening.  
We have a response.  
We have community partnerships.**



**We are screening.  
We have a response.  
We have community partnerships.**

**Stigma & Silence**

Shame  
Normalization of violence  
Cultural stigma



**Fear & Safety**

Fear of retaliation  
**CPS & children**  
Privacy concerns / partner presence

**Barriers to Access**

Transportation, childcare  
Financial dependence  
Housing instability  
Language barriers

**Gaps in Education**

What is IPV?  
What happens if I disclose?  
Available resources

**Structural & System Challenges**

- Fragmented care
- Limited access to advocates
- Time constraints in clinic
- Lack of longitudinal support



- *It matters what they see around them*
- *It matters to address the elephant in the room*
- *It matters who talks to them*

# What Matters



**It matters what they see around them:**

The environment itself can communicate safety.

Non-verbal signs of support matter.



# What Matters



**It matters what they see around them:**

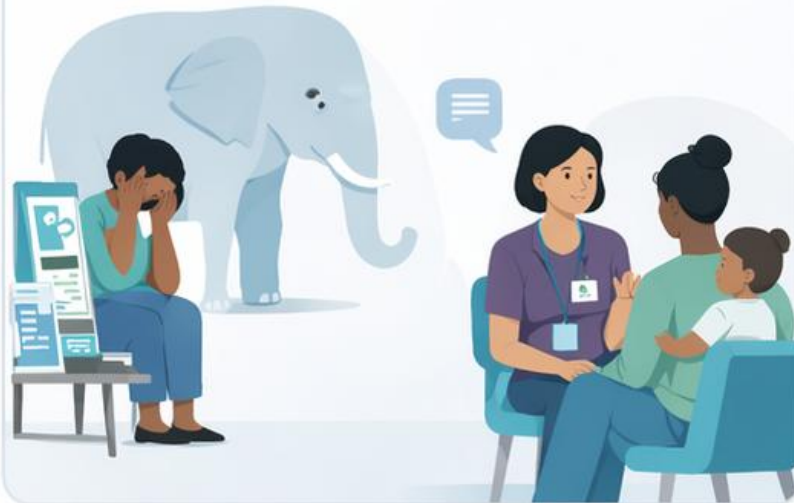
The environment itself can communicate safety.

Non-verbal signs of support matter.



**It matters to address the elephant in the room:**

Patients carry real fears—like losing their children.



# What Matters



## It matters what they see around them:

The environment itself can communicate safety.

Non-verbal signs of support matter.



## It matters to address the elephant in the room:

Patients carry real fears—like losing their children.



## It matters who talks to them:

Survivors shared they felt more comfortable speaking with advocates or social workers.



# Gaps We're Recognizing

## Screening Limitations



- MyChart:  
unclear who  
completes screening
- Limited visibility  
after negative screens

# Gaps We're Recognizing

## Screening Limitations



- MyChart: unclear who completes screening
- Limited visibility after negative screens

## Care Gaps After Disclosure



- Disclosure  $\neq$  support
- Need for:
  - ✓ Longitudinal safety planning
  - ✓ IPV-informed birth planning
  - ✓ Linkage to postpartum + pediatric care

# Gaps We're Recognizing

## Screening Limitations



- MyChart: unclear who completes screening
- Limited visibility after negative screens

## Care Gaps After Disclosure



- Disclosure  $\neq$  support
- Need for:
  - ✓ Longitudinal safety planning
  - ✓ IPV-informed birth planning
  - ✓ Linkage to postpartum + pediatric care

## Practical Barriers



- Limited phone/technology access
- IPV control dynamics limit follow-up

# Centering the Survivor: Next Steps

1

## 1. Environment & Messaging

- ✓ Posters + discreet resource cards (perinatal-specific)
- ✓ In partnership with LSH & WIT  
(Shared Safety Philadelphia grant)
- ✓ Ongoing design +  
evaluation  
in our clinic



# Centering the Survivor: Next Steps

## 1. Environment & Messaging

- ✓ Posters + discreet resource cards (perinatal-specific)
- ✓ In partnership with LSH & WIT (Shared Safety Philadelphia grant)
- ✓ Ongoing design + evaluation in our clinic



## 2. Longitudinal Care

- ✓ IPV-informed pregnancy checklist (.IPVPREGNANCY)
- ✓ Ongoing safety & birth planning
- ✓ Communication with inpatient teams
- ✓ Expanding into postpartum + pediatric settings



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## 3. Low-Barrier Access to Support

- ✓ Resource-led **model** (no disclosure required)
- ✓ Bringing advocates to patients
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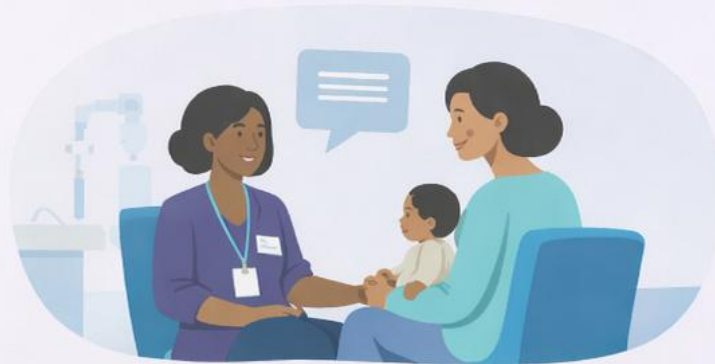
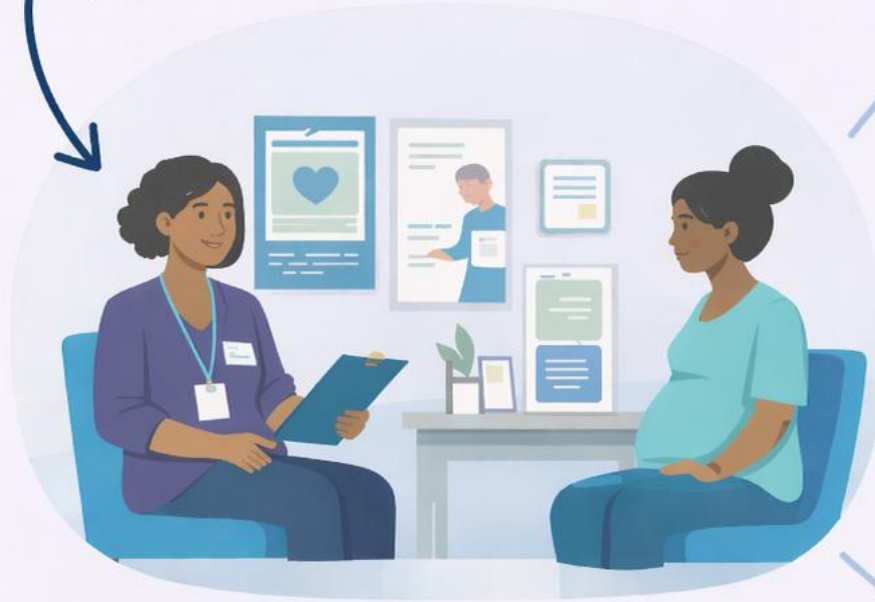


## 4. Sustainability & Culture Change

- ✓ Leadership buy-in
- ✓ IPV training as required for all staff
- ✓ Onboarding + ongoing refreshers



IPV advocate  
embedded in  
clinic



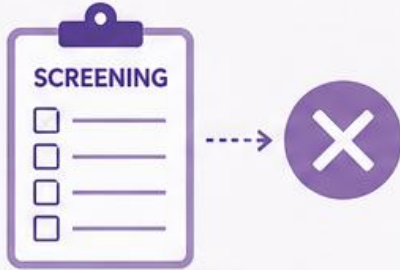
## Rethinking the Model...

What if we brought care to patients—*where they already are*?

# Key Takeaways Applicable to HRSN Screening



## 1 Screening alone is insufficient



Identification without response can feel performative or even harmful.

## 2 Trust and relationship-building matter



Patients disclose more when they feel seen, respected, and supported.

## 3 Real-time response is critical



Needs are often immediate and dynamic during pregnancy.

## 4 Embedded support works better than fragmented referral systems



Warm handoffs outperform handing patients a phone number or resource sheet.

## 5 Longitudinal engagement matters



Social needs evolve across pregnancy, delivery, and postpartum.

## 6 Care should extend across settings



Prenatal clinic, triage, labor and delivery, postpartum, NICU, and outpatient care should not function as isolated silos.

## 7 Dedicated personnel matter



Community health workers, navigators, doulas, social workers, and advocates can operationalize support in ways physicians alone often cannot.

## 8 Universal education can reduce stigma



Not every patient will disclose a need today, but every patient can leave knowing resources exist.





## If Jasmine presented to your hospital tomorrow:



### What would happen next?

What is the patient experience from disclosure to response?



### Who would respond?

Who is involved at each step of the process?



### Where are the gaps?

Where do patients fall through the cracks?



### What resources already exist but are disconnected?

What do we have that we could better connect?



### What would it take to build a more trusted, coordinated, and longitudinal model of support?

What changes—big or small—could make a meaningful difference?



**Questions?**



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