

## Problem Statement

**Providers/ staff to consistently listen and respond to patient concerns and empower all mothers to recognize sepsis symptoms early & advocate for themselves when they feel something is wrong.**

## Key Interventions

- Net Learning Education Module for all providers/staff
- Sepsis Nursing Grand Rounds Education with an escape room
- Prenatal staff provided patient education using AIM Urgent Maternal Warning Signs Tool
- Posters displayed in multiple inpatient/outpatient locations
- Obstetrical emergency simulations for OB and system ED's conducted
- Maternal Sepsis discussed at department/hospital meetings

## Results

- ❖ **95% (132/139) of Maternal Child Service Line staff completed the Maternal Sepsis Module**
- ❖ **97% (64/ 66) of nursing staff attended the Maternal Sepsis Nursing Grand Rounds.**
- We learned the importance of listening & respecting patients.
- Providers & nurses recognized that early recognition & treatment decreases maternal morbidity & mortality.
- Surgical site infections decreased.

## Focus Area

- **Empower patients to voice their concerns to advocate for themselves.**
- **Emphasized principles of Respectful Maternal Care.**
- **Improve early recognition of maternal sepsis urgent warning signs and symptoms among providers, staff, and patients.**



Maternal  
Sepsis  
Patient Voice

## Health Equity/Patient Voice

- ❖ **No patients reported concerns of not being heard or disrespected.**
- ❖ **Consistent education provided to all inpatient/outpatient care areas.**

## Sustainability

- **Simulations and ongoing education**
- **Standardized Maternal Sepsis order sets**
- **Create Maternal Sepsis Care Algorithm**

**Our team would like to learn more from our peer's which interventions had the most impact to empower patient voice.**