



Goal: Improve respectful communication approaches with patients and families experiencing postpartum discharge transition, depression, or substance use during the perinatal periods.

1 Kickoff
October 14, 2026



Setting the Stage for Patient Care Communication

- Welcome & Sprint overview
- Defining respectful maternity care
- Understanding your current condition
- Identify team focus and assemble a multidisciplinary QI team

2 Check-in #1
October 28, 2026



Applying Respectful Maternity Care Practices

- Peer-to-peer learning
- Scenarios of respectful and disrespectful family communication
- Identify communication gaps
- Action planning tools

3 Check-in #2
November 10, 2026



Tools and Templates

- Peer-to-peer learning
- Evaluation metrics for PQC initiatives
- Tools to support communication strategies
- Scenarios of respectful and disrespectful family communication

4 Technical Assistance

November 18, 2026



Open Forum

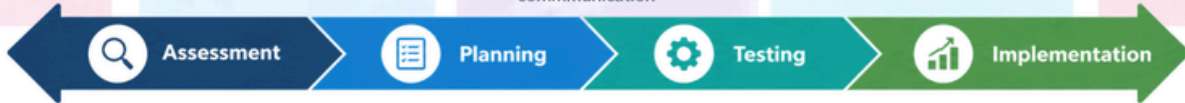
- Share successes and challenges
- Ask questions
- Get support to develop your plan for incorporating respectful communication strategies within your PQC/QI project

5 Final Sprint Series Check-in
December 2, 2026



Lessons Learned and Next Steps

- Peer-to-peer sharing
- Troubleshooting barriers
- Identify next steps for patient care communication QI work
- Sprint assessment



Build Your Team Roster

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