



PA Perinatal Quality Collaborative Patient Voice Partner

The PA PQC provides quality improvement support to healthcare teams to improve the standard of care for pregnant and postpartum people and babies. Our vision is that every birthing person and baby in Pennsylvania receives equitable, safe, and optimal care.

Purpose: Patient Voice Partners help ensure that the voices and perspectives of patients are meaningfully integrated into the PA PQC's initiatives and quality improvement efforts. As valued members of the collaborative, Patient Voice Partners serve as content experts by sharing their experiences, providing feedback, and helping guide key activities and processes to improve maternity and neonatal care across Pennsylvania.

Term Length: 12 months (July 1 – June 30 implementation period)

Compensation: Patient Voice Partners will be compensated \$75/hour for approved participation and activities. Expected hours per month: 4-5 hours, may vary depending on PA PQC needs.

Desired Qualifications

- Lived experience as a pregnant and/or postpartum patient in the Pennsylvania maternity healthcare system or custodial caregiver of an infant.
- Personal experience including, but not limited to, Prenatal/Postnatal Depression, Substance Use Disorder and Neonatal Abstinence Syndrome
- A strong desire to improve the safety, quality, and equity of maternal and newborn healthcare in Pennsylvania.

Responsibilities

- Collaborate with PA PQC quality improvement coaches and healthcare teams to incorporate the lived experience perspective into quality improvement initiatives.
- Participate as needed in workgroups, document review, and other PA PQC activities.
- Complete MoMMA's Voices training (paid for by PA PQC).
- Attend quarterly Advisory Group meetings.
- Attend PA PQC team meetings, as requested.
- Assist with outreach strategies to engage and expand patient and community-based organization (CBO) stakeholder participation.
- Participate in opportunities for patient voice as part of PA PQC learning sessions.