

An Organized Approach to Quality Improvement

PLAN - DO - STUDY - ACT



- Take action based on what you learned
- Adopt, Adapt, Abandon

- Identify your goal
- Understand the **current state**
- Design experiment/interventions
- Identify metrics
- Predict results

- Review the test
- Analyze results
- Assess learnings

- Test the change
- Carry out a small-scale experiment
- Collect data

*Reducing **waste** while increasing **value**.*